

Notice of References Cited	Application/Control No. 09/875,487	Applicant(s)/Patent Under Reexamination FRANCIS ET AL.	
	Examiner Traci L Smith	Art Unit 3629	Page 1 of 1

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B	US-6,189,029 B1	02-2001	Fuerst, Carol	709/217
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NON-PATENT DOCUMENTS

*	Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
U	Proquest article "Using Market research to make strategic decisions"; Association Management; June 2001
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.